

Care delivered on-demand

Banner|Aetna offers access to Transcarent—connect to care virtually via secure in-app messaging. You can get treatment from a U.S.-based care team, including board-certified doctors. They can answer questions, diagnose and treat 1000+ conditions, outline care options, prescribe medication, and order labs or imaging, if needed, **all through the convenience of an app.**

- ✓ Audio and video support available as needed.
- ✓ View care plans and past lab results right from the app.
- ✓ Get referrals to in-network resources and specialists.

Available for enrolled members and covered dependents age 1+* in an eligible Banner|Aetna plan.

COST: \$0 per visit*



Easy registration

Download the app and activate in minutes to start a visit.



Chat with a provider 24/7

Get care from anywhere in the U.S.* No appointment needed.



Start a visit

Securely message a provider for treatment and diagnosis of 1,000+ conditions.



High quality

The combination of technology and credentialed U.S.-based care teams, including board-certified physicians, provides a seamless, high-quality patient experience.

Activate your benefit today!



*FOR CARE ANYWHERE IN THE U.S.: Care is available in all 50 states and Washington D.C.

*FOR ENROLLED MEMBERS AND COVERED DEPENDENTS AGE 1+: Transcarent is available to members age 1-17 when an adult parent or guardian is also enrolled in the plan. Access to Transcarent is not included in all plans.

*FOR \$0 VIRTUAL CARE FROM TRANSCARENT: All Banner|Aetna members and covered dependents age 1-17 enrolled in eligible plans—including those enrolled in High-Deductible Health Plans (HDHPs)—will have \$0 cost-share for virtual care visits through Transcarent.

Banner|Aetna is the brand name used for products and services provided by Banner Health and Aetna Health Insurance Company and Banner Health and Aetna Health Plan Inc.

All trademarks and logos are the intellectual property of their respective owners.

26-813f